

Reporting Traffic Signal Problems (Timing / Repairs)



The City of Lewisville operates and maintains all traffic signals within the City limits of Lewisville.

In September, 1999, the Texas Department of Transportation contracted with the City of Lewisville to operate and maintain traffic signals on state highways in neighboring cities. This was done to improve the response time to reported signal problems and improve traffic flow in our area.

This brochure is provided to help you understand the type of traffic signal problems that can occur and how to report them to the proper authorities.

The Difference Between Timing and Repair Problems

Timing problems can occur at traffic signals during heavy traffic periods when too many drivers are competing for green time. This can sometimes be improved through timing adjustments to the traffic signal. Other times, the traffic congestion cannot be improved without adding additional lanes to the roadway. Other timing problems include:

- Wait time is excessive
- Unreasonable delay
- Daily repeatable congestion
- Lack of coordination between signals

Traffic Repair problems can occur at any time when there is a malfunction of the traffic signal equipment. The City of Lewisville responds to these problems whenever they occur. Typical repair problems include:

- Traffic signal is flashing
- Power is out
- Physical damage to the traffic signal
- Signal lamps burned out
- Other equipment malfunctions

Traffic Signals Maintained By the City of Lewisville

Lewisville (all traffic signals)

The Colony

SH 121 at Standridge
SH 121 at FM 423 / Crider
SH 121 at Blair Oaks
SH 121 at Paige / Plano Parkway
SH 121 at Morningstar
FM 423 at Memorial Drive
FM 423 at Cougar Alley
FM 423 at South Colony
FM 423 at North Colony

Coppell

Spur 553 (121 Bypass) at Denton Tap Rd

Corinth / Hickory Creek / Lake Dallas

IH 35E at FM 2181 (Swisher Road)

Corinth / Hickory Creek

FM 2181 (Teasley Road) at Hickory Creek Blvd.
FM 2181 (Teasley Road) at Town Hall/Garrison
FM 2181 (Teasley Road) at Parkridge/Sycamore Bend

How to Report a Repair Problem

The 24 hour number at the City of Lewisville to report traffic signal repair problems is 972.219.3510. **Please do not report a timing problem to this number.**

How to Report a Timing Problem

Traffic Signals in the City of Lewisville:

Traffic signal timing problems within the City Limits of Lewisville should be reported to the City Traffic Engineer at 972.219.5027.

Traffic Signals in the cities of Coppell, Corinth, Hickory Creek, and Lake Dallas:

Traffic signal timing problems, suggestions and requests in these cities should be reported to your local contact so that the City is aware of your concern.

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