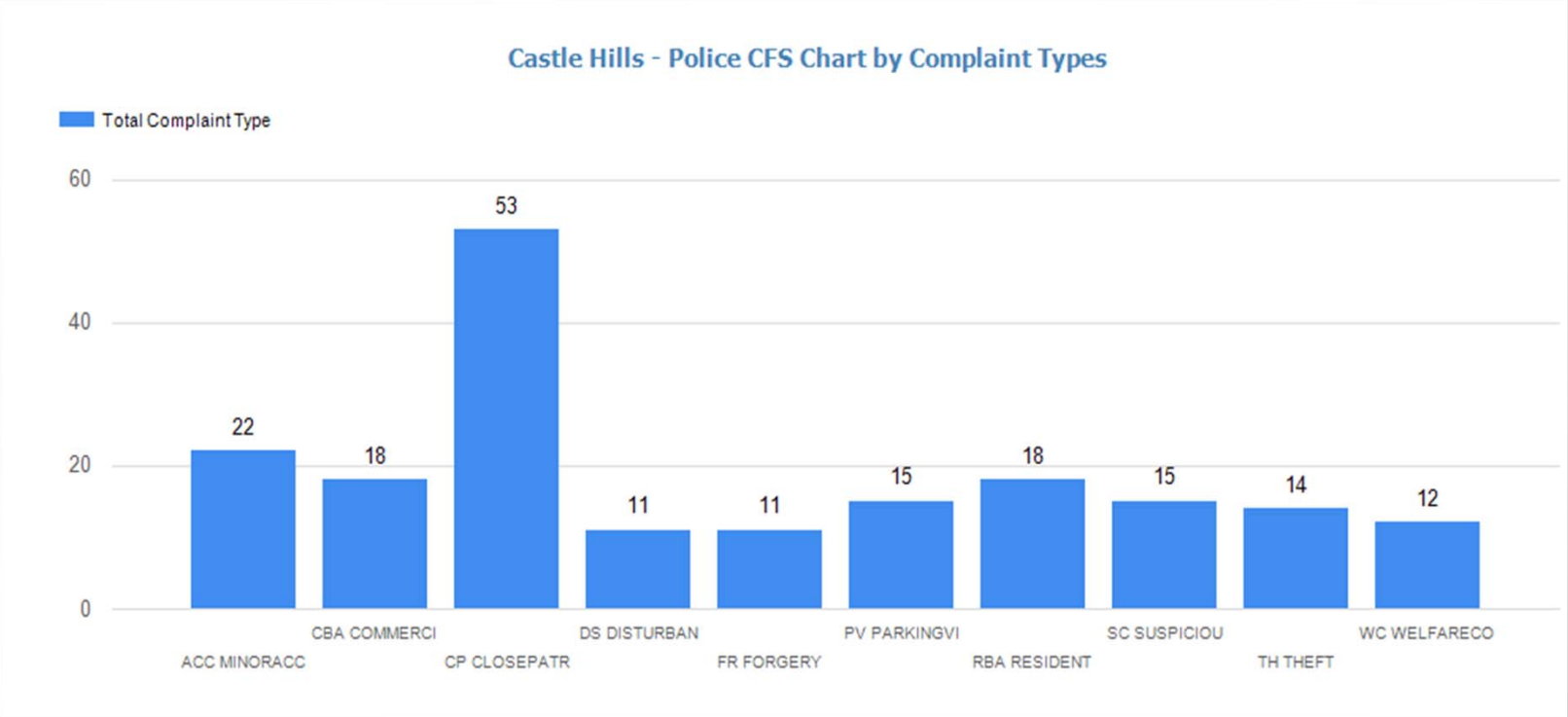
Castle Hills Quarterly Meeting Update

Castle Hills - Calls For Service - Priority 1

Call Number	Date Received	Complaint	Address	IRA	Response Time (Min.)
20059238	7/4/2020 7:01:04 PM	UNCONS PERSON	2600 QUEEN ELAINE DR	645	2.700000
20062285	7/13/2020 10:50:26 PM	OVERDOSE	5200 WINDHAVEN PKWY	805	12.383333
20063389	7/17/2020 9:46:22 AM	TRHZ TRAFFIC	200 FM2281	648	12.833333
20064357	7/20/2020 8:46:19 AM	VEHICLE FIRE	5500 SH121 NFBR	648	5.900000
20064358	7/20/2020 8:46:19 AM	VEHICLE FIRE	5500 SH121 NFBR	648	19.966666
20065686	7/24/2020 4:14:26 PM	MAJOR ACC	4600 SH121 NBFR	805	6.900000
20067448	7/30/2020 12:45:29:PM	MAJOR ACC	5300 WINDHAVEN PKWY	805	7.566666
20067470	7/30/2020 2:14:54 PM	OVERDOSE	1100 FM544	648	6.6500000
				TOTALS:	8

July 2020

July 2020 – Most Common CFS

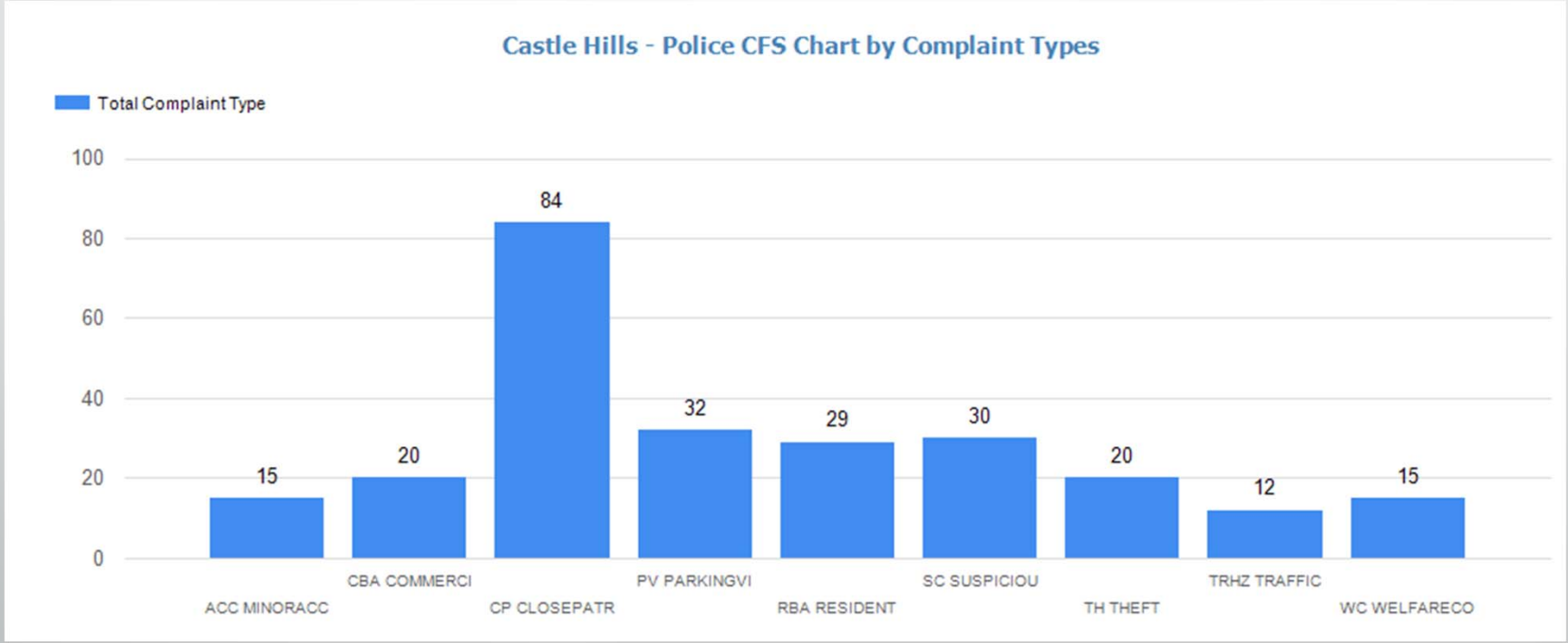


Castle Hills - Calls For Service - Priority 1

Call Number	Date Received	Complaint	Address	IRA	Response Time (Min.)
20068527	8/2/2020 8:48:40 PM	FIRE	4600 SH121 NBFR	805	3.216666
20068869	8/3/2020 8:42:45 PM	VEHICLE FIRE	2700 HUNDRED KNIGHTS DR	647	5.416666
20069525	8/5/2020 9:35:35 PM	RESCUE	4600 FM2281	642	5.533333
20071534	8/11/2020 9:29:45 PM	MAJOR ACC	1600 FM544	648	3.400000
20071886	8/12/2020 5:56:19 PM	MAJOR ACC	6300 JOSEY LN	805	5.733333
20072702	8/15/2020 7:45:11 AM	MAJOR ACC	500 ESSEX BLVD	804	4.783333
20072840	8/15/2020 5:16:16 PM	MAJOR ACC	2500 HUNDRED KNIGHT DR	647	3.883333
20074477	8/20/2020 12:04:49 PM	HEAVY BOX	4900 WINDHAVEN PKWY	805	2.516666
20076046	8/25/2020 7:59:24 AM	HEAVY BOX	4900 SH121 NBFR	805	12.983333
20076047	8/25/2020 8:06:41 AM	HEAVY BOX	4900 SH121 NBFR	805	3.766666
20076272	8/25/2020 9:34:09 PM	FIRE	4500 SH121 NBFR	805	5.200000
20076497	8/26/2020 2:04:09 PM	MAJOR ACC	2800 SH121 NBFR	804	1.650000
20076597	8/26/2020 7:06:19 PM	FIRE	2600 SIR TURQUIN LN	645	10.866666
20076628	8/26/2020 8:47:04 PM	HEAVY BOX	4500 SH121 NBFR	805	4.566666
				TOTALS:	14

August 2020

August 2020 – Most Common CFS



Castle Hills - Calls For Service - Priority 1

Call Number	Date Received	Complaint	Address	IRA	Response Time (Min.)
20079976	9/5/2020 1:05:20 PM	OVERDOSE	3600 WINDHAVEN PKWY	804	4.750000
20080056	9/5/2020 6:48:20 PM	UNCONS PERSON	300 WINEHART ST	805	9.533333
20082037	9/11/2020 1:23:01 PM	AGA AGGRAVAT	5500 SH121 NBFR	648	5.583333
20082803	9/14/2020 12:32:30 AM	OVERDOSE	2600 MERLIN DR	645	11.050000
20084105	9/17/2020 10:58:58 AM	MAJOR ACC	2300 SH121 SBFR	648	6.633333
20084123	9/17/2020 11:55:56 AM	MAJOR ACC	300 FM2281	648	3.033333
20084922	9/19/2020 7:24:39 PM	MAJOR ACC	2600 DAMSEL CHERRY LN	645	9.516666
20085336	9/21/2020 7:54:35 AM	MAJOR ACC	1600 FM544	648	0.000000
20086289	9/23/2020 10:41:57 PM	MAJOR ACC	2300 SH121 SBFR	648	5.200000
20087318	9/26/2020 2:58:04 PM	ACC MINORACC	2300 SH121 SBFR	648	13.350000
20088065	9/28/2020 5:11:15 PM	OVERDOSE	4700 SH121 NBFR	805	2.500000
20088164	9/28/2020 11:16:08 PM	UNCONS PERSON	3500 BANS CROWN BLVD	804	6.400000
20088481	9/29/2020 8:34:03 PM	UNCONS PERSON	900 LADY OF THE LAKE BLVD	645	7.333333
				TOTALS:	13

September 2020

Castle Hills - Police Response Times - By Month

Month	Year	Avg. Response Time (mins)
January		7.37
February		8.15
March		8.32
April		4.87
May		6.50
June		6.92
July		7.05
August		6.72
September		6.76

A Golf Cart is a motor vehicle designed by the manufacturer primarily for use on a golf course. TxDMV does not title and register Golf Carts, but Golf Carts are eligible to receive a Golf Cart license plate. You may obtain a Golf Cart license plate from your county tax assessor-collector's office.

Golf Carts with a Golf Cart license plate may be operated on roads in the following situations:

- in a master planned community with a uniform set of restrictive covenants and a county or municipality approved plat;
- on a public or private beach that is open to vehicular traffic;
- on a highway with a posted speed limit of 35 mph, during the daytime and not more than two miles from the location where it is usually parked for transportation to and from a golf course; or
- to cross intersections, including an intersection with a highway that has a posted speed limit of more than 35 mph.

Golf Carts must have the following minimum equipment:

- headlamps;
- tail lamps;
- reflectors;
- parking brake; and
- mirrors.

Update: May 24, 2020

The Texas Department of Motor Vehicles (TxDMV) will reopen some of its regional service centers beginning Tuesday, May 26, 2020, with new office health and safety procedures in place. **Customers will be served by appointment only**. Click here to set an appointment.

THE TEMPORARY WAIVER OF VEHICLE TITLE AND REGISTRATION REQUIREMENTS REMAINS IN EFFECT UNTIL FURTHER NOTICE.

Required 60 days after Governor's Declaration Ends

Deep Roots. Broad Wings. Bright Future.

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LPD TRANSPARENCY

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The Lewisville Police Department (LPD) is committed to transparency by providing residents with access to public records and information. LPD believes being transparent fosters a trusting and lasting bond with residents, who often interact with officers during some of their most trying times. In mid-2020 a call for change in police policy swept the nation. LPD has created this page in order to publish timely reports, interviews, and other documents related to police activity in Lewisville. The intent of this page is to make it easier for residents to find this information. This page will be updated as more information becomes available.

Questions