



LEWISVILLE
Deep Roots. Broad Wings. Bright Future.

Date: April 15, 2020

Subject: Building inspections in occupied structures during the COVID-19 outbreak

To protect the wellbeing of City staff and our customers, the City of Lewisville is suspending in-person inspections of occupied residential dwellings and hospitals, nursing homes, retirement homes, assisted living facilities, and other types of care facilities effective immediately, and continuing throughout the COVID-19 outbreak.

Inspections that are considered critical as defined below, or any other interior inspections which are otherwise eligible for the City's Remote Video Inspection (RVI) Program, will be completed by remote video inspection (RVI) using a video streaming application such as Skype, Zoom, or FaceTime, as provided for in the City's Remote Video Inspection (RVI) Program (attached). The contractor must request an RVI through normal procedures using the City's online permit portal, <https://www.mygovernmentonline.org/>. The contractor will be contacted by the Chief Building Inspector, Jimmy Estep, to schedule a time to perform the RVI, and the RVI will be carried out as provided for in the City's Remote Video Inspection (RVI) Program. This letter shall be considered written approval from the building official for RVI for purpose of scheduling inspections under the Remote Video Inspection (RVI) Program. See the Remote Video Inspection (RVI) Program for additional information regarding the RVI process.

If an inspection is considered noncritical as defined below, the contractor must notify Building Services once the work has been completed. Once COVID-19 restrictions have been lifted, the contractor will be notified by Building Inspections staff that the inspection can be requested. The permit will remain open for 30 days past this notification.

For inspection or permit types that are not included in the definitions below or in the Remote Video Inspection (RVI) Program, please contact Building Services for direction.

DEFINITIONS

Critical Inspection: replacement of gas appliances including water heaters and furnaces, gas lines repairs, plumbing work that will be concealed, electrical work or repair that requires a meter release to TNMP or Oncor, and reroofs of dwelling units that have gas service.

Noncritical Inspection: electrical work or repair that does not require a meter release, window & door replacement, solar panels, HVAC condensers, reroofs with no gas service, and water or sewer work that will not be covered or concealed.

If we may assist you by providing additional information or answering questions, please call (972) 219-3470 between the hours of 7:30 AM and 5:30 PM, Monday through Thursday and 7:30 AM and 11:30 AM Friday.

Respectfully,
Department of Neighborhood & Inspection Services
City of Lewisville