



CASTLE HILLS Horizon

City of Lewisville's Official Publication

December 2019

LPD offering House Watch program for holiday season

Castle Hills residents who will be leaving their homes for the holidays and want an extra set of eyes watching their house, can get help from the Lewisville Police Department.

LPD offers a House Watch program, and Castle Hills residents are eligible. Once the House Watch has been requested, a uniformed officer will check on the house every day for the duration of the request as long as calls for service permit. As part of this free service, the officer will check the perimeter of the house, as well as accessible doors and windows.

There are three ways a resident can sign up for this program:

1. Access the House Watch form on the City of Lewisville online portal. Go to <https://tinyurl.com/taqhqzo>. Residents will need to create an account. Once that is done, they will be taken to the House Watch request portal.
2. Call the non-emergency dispatch number and set up the House Watch. That number is 972.219.3640.
3. Go to the Lewisville Police Department, 1187 W. Main Street, and fill out the House Watch form.

Even with the House Watch program, LPD encourages residents to lock doors and windows when they leave, set the alarm, keep garage doors closed even when at home, trim and remove bushes or shrubs in front of windows, don't announce vacations online, and stop mail and newspaper services.

ADDITIONAL SAFETY OPTIONS

Home Security Survey - This can be done at any time. Once a residents requests this service, a Neighborhood Resource Officer will survey the home and provide residents with security recommendations. If certain minimum standards are met, the

resident might qualify for an insurance deduction.

Safe Exchange Zone - Signs mark the location in the front parking lot of the police department, 1187 W. Main Street. This area can be used for any online sales that need to be completed in person. There are lights and cameras around the Safe Exchange Zone.

Lock-Take-Hide - Drivers are urged to not leave valuables in their vehicles. Even with their cars parked at their houses, residents should always LOCK their cars, TAKE their keys, and HIDE their valuables.

ColorPalooza student-designed logo contest now open

Student-designed entries are now being accepted for the 2020 ColorPalooza logo contest.

This contest is open to all high school-aged students, grades 9-12, living in Lewisville and Castle Hills, or any high school-aged student attending a high school in LISD, or a private or charter high school in Lewisville.

The deadline for submission is 5 p.m. on Friday, Jan. 3. The winning artist will receive a \$1,000 college scholarship. The



winning logo will be used on all ColorPalooza marketing and event merchandise in 2020.

Last year, sophomore Susi Bechinger of Castle Hills created the winning logo.

ColorPalooza will be held Saturday, April 18, 10 a.m.-7 p.m., in and around Wayne Ferguson Plaza.

For entry details, visit the ColorPalooza page on cityoflewisville.com



LPD enhanced patrols November 2019

In February, the City of Lewisville and the Denton County Fresh Water Supply District 1-A reached an agreement to expand Lewisville Police Department services in Castle Hills.

Each month, in this newsletter, we will include an update on those enhanced patrols.

During November, LPD worked 474.5 hours in Castle Hills, responding to 342 calls for service. Officers made 105 traffic stops, which resulted in 14 citations. November's average response time to Castle Hills was 7.61 minutes. Citywide response times averaged 5.98 minutes.

The highest number of service calls (39) was for Close Patrols.

Holiday grease roundup returns for sixth year

Residents in Castle Hills and Lewisville can participate in the 6th annual North Texas Holiday Grease Roundup, which is running now through Monday, Jan. 6.

Castle Hills residents can bring their used holiday cooking oil

Holiday grease roundup (continued)

and grease to the Steven L. Bacchus Public Services Center, 1100 N. Kealy Avenue, between 8 a.m. and 5 p.m. Monday through Thursday, and 8-11 a.m. on Friday.

Thanksgiving's fried turkeys, buttery foods, and gravy can be hard on pipes and sewer systems. When fats, oils, and grease are washed down the drain, they stick to the inside of pipes, hardening and building up until they cause clogs and sewer backups. This can cause sewage to overflow into homes, streets, and local waterways. Whether the repairs are in a home or in the street, it can be costly and inconvenient.

The collection not only protects pipes, it also diverts a valuable resource from being wasted in landfills. The used cooking oil and grease collected during this event will be used to create biodiesel, or turned into biogas for energy production.

Visit ceasethegreasentx.com for more information.

Santa and LFD touring neighborhoods



Santa, and some lucky Lewisville firefighters, are hitting the road again this holiday season to spread holiday cheer.

Weather permitting, Santa and his firefighter helpers will drive through Castle Hills neighborhoods from 6 to 8 p.m. each night, handing out candy and greeting families.

The goal is to visit every neighborhood and apartment complex in Lewisville and Castle Hills. Residents can track Santa online at <http://eservices.cityoflewisville.com/santatracker>

City Calendar

Monday, Dec. 9

Teen Art Workshop:
Comic Book Basics
MCL Grand

Tuesday, Dec. 10-Dec. 28

The Gift of Art: An Art Sale Exhibition
MCL Grand

Wednesday, Dec. 11 & 18

Yoga in the Plaza
Wayne Ferguson Plaza

Thursday, Dec. 12 & 19

Pilates in the Plaza
Wayne Ferguson Plaza

Friday, Dec. 13

Primitive LLELA:
Polar Patch Edition
LLELA

Saturday, Dec. 14

Grand Ol' Christmas Show
MCL Grand

Saturday, Dec. 21

Christmas at the Cabin
LLELA

Deep Blue Something and Jimmy Vaughan highlight 2020 Texas Tunes series



Medical City Lewisville Grand Theater presents the 10th season of Texas Tunes, it's signature concert series that spotlights some of the state's finest musical talent.

The 2020 season kicks off Saturday, Jan. 18. All concerts start at 8 p.m. in the Performance Hall of the Medical City Lewisville Grand Theater, 100 N. Charles Street.

Tickets start at \$20 and are available for purchase online at mclgrand.tix.com. Lewisville and Castle Hills residents can purchase select \$15 tickets, subject to availability, in person with proof of residency at the MCL Grand during regular business hours.

Purchase tickets to three or more concerts in the Texas Tunes series or Black Box Songwriters series, at any price level, and receive 15% off the entire order through Friday, January 17.



January 18: Deep Blue Something

February 15: Gary P. Nunn

March 21: Sunny Sweeney

April 11: Sarah Jaffe

May 16: Flaco Jimenez with Los Texmaniacs

June 20: Jimmie Vaughan

Resident question of the month

Castle Hills residents have a lot of questions related to planned annexation. Each month, this newsletter will include a featured question and answer raised during the quarterly public meetings, city website, or email.

QUESTION: Will Castle Hills residents have the freedom to choose our electric provider in the future?

ANSWER: Castle Hills is in an electric co-op, which ties back to the original installation of the electric service grid in the development. Customers in an electric co-op are not able to opt out and select a different retail provider. Provisions of the co-op are tied to the land itself and will not change after annexation.