

## City of Lewisville Low Flow Toilet Credit Guidelines & Instructions

Toilets are one of the largest sources of indoor water consumption. By replacing older toilets, residents can save up to 4,000 gallons of water per year, per toilet.

### General Guidelines:

- Program applicant must be a water customer of the City of Lewisville in good standing.
- This program is not for multi-family or commercial water customers.
- The City does not endorse specific brands nor is responsible for the performance, installation, or repair of the qualifying toilet.
- Funding for each fiscal year runs from October 1 through September 30. A dated and itemized sales receipt must be submitted with the application within sixty (60) calendar days of purchase and installation and postmarked no later than September 15.
- Program terms and conditions are subject to change without prior notification.
- A maximum of \$375 in credits for any combination of eligible water conservation improvements are available per single-family residential address in one fiscal year.

### Specific Guidelines:

- Up to a \$50 credit for qualifying toilet. **Tax is not included.**
- Limit of three (3) toilets for the lifetime of the residence.
- Residence must have been built before the end of 2005. New additions of bathrooms built after 2005 are not eligible for a credit.
- Approved toilets must be 1.28 gallons or less and WaterSense certified. Products can be found at [epa.gov/watersense/residential-toilets](http://epa.gov/watersense/residential-toilets) (right click to open in new tab).
- Toilet being replaced must flush at a rate of 2 gallons or more.
- Applicant is responsible for new toilet installation and disposal of old toilet in accordance with all laws.

### Low Flow Toilet Credit Instructions

- 1) Select toilet from the product search website (see above).
- 2) Purchase qualifying toilet (preferably from a Lewisville retailer).
- 3) Install toilet.
- 4) Submit an application with supporting documentation enclosed (see below).

Enclose the following documents with your application and submit to:

Neighborhood Services – Office of Sustainability  
Attention: Toilet Credit  
P.O. Box 299002  
Lewisville, TX 75029-9002

- Copy of original invoice or sales receipt showing date and place of sale, date of installation if performed by contractor, itemized description of purchase, cost of toilet.
- Copy of the original proof of purchase with complete barcode (if self-installed).

Please retain a copy of all material submitted for your records. The City of Lewisville is not responsible for materials lost by mail.



# Low Flow Toilet Credit Application

Submit or mail to: Neighborhood Services/Office of Sustainability  
Attn: Toilet Credit  
P.O. Box 299002 Lewisville, TX 75029-9002

City of Lewisville Utility Account #: \_\_\_\_\_

Name of Account Holder: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Installation Address: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_ (By providing your email address, you are consenting to its release pursuant to the Texas Public Information Act and consenting to be added to Lewisville Water Conservation e-mail list.)

Year house was built: \_\_\_\_\_ Existing Toilet Gallons per Flush: \_\_\_\_\_

New Toilet Brand Name & Model Number\*\*: \_\_\_\_\_

New Toilet Gallons per Flush: \_\_\_\_\_

\*\*Qualifying toilet(s) must be WaterSense certified: [epa.gov/watersense](http://epa.gov/watersense).

I have read, understand, and agree to the following:

- I understand my old high-water use toilet must be disposed of in accordance with all laws.
- I understand when my application is processed a representative from the City of Lewisville may contact me to verify the installation of my low flow toilet before my credit is issued.
- In accepting this credit, I acknowledge that the City of Lewisville is in no way responsible for the condition of the plumbing on my side of the meter, now or in the future.
- I understand that qualifying items are selected on the basis of water efficiency only. The City of Lewisville does not endorse specific brands, products, or dealers nor does it guarantee materials, workmanship, performance, or durability of the qualifying items.
- Once processing is complete and the credit is approved, a corresponding credit will appear on my utility bill.
- I understand the City reserves the right to change program eligibility or end the program at any time without notice.
- I certify that the information on this application is true and correct to the best of my knowledge.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

City Use Only Date received \_\_\_\_\_ Processed \_\_\_\_\_

Application # \_\_\_\_\_ Date Credit Issued \_\_\_\_\_