

City of Lewisville High Efficiency Washing Machine Credit Guidelines & Instructions

On average, high efficiency washing machines use 30 percent less energy and 50 percent less water than traditional machines, adding up to big savings on residential utility bills.

General Guidelines:

- Program applicant must be a water customer of the City of Lewisville in good standing.
- This program is not for multi-family or commercial water customers.
- The City does not endorse specific brands, nor is responsible for the performance, installation, or repair of the qualifying washing machine.
- Funding for each fiscal year runs from October 1 through September 30. A dated and itemized sales receipt must be submitted with the application within sixty (60) calendar days of purchase and installation and postmarked no later than September 30.
- Program terms and conditions are subject to change without prior notification.
- A maximum of \$375 in credits for any combination of eligible water conservation improvements are available per single-family residential address in one fiscal year.

Specific Guidelines:

- \$75 for Tier 1, \$100 for Tier 2, and \$125 for Tier 3 qualified washing machine. **Tax is not included.**
- A list of qualifying washing machines can be found [using this link](#) (right click to open in new tab).
- A new qualifying high efficiency washing machine must replace a low water efficiency washing machine or be a first time washing machine purchase.
- Limit of one (1) washing machine credit per applicant lifetime at any Lewisville address.
- Applicant is responsible for new washing machine installation and disposal of old washing machine, if applicable, in accordance with all laws.

High Efficiency Washing Machine Credit Instructions

- 1) Select a washing machine from the product search website (see above).
- 2) Purchase a qualifying washing machine (preferably from a Lewisville retailer).
- 3) Install the washing machine.
- 4) Submit an application with supporting documentation enclosed (see below).

Enclose the following documents with your application and submit to:

Neighborhood Services – Office of Sustainability
Attention: Washer Credit
P.O. Box 299002
Lewisville, TX 75029-9002

- Copy of original invoice or sales receipt showing date and place of sale, date of installation if performed by contractor, itemized description of purchase, cost of washing machine.
- Copy of the front cover of the owner's manual.

Please retain a copy of all material submitted for your records. The City of Lewisville is not responsible for materials lost by mail.



High Efficiency Washing Machine Application

Submit or mail to: Neighborhood Services/Office of Sustainability
Attn: Washer Credit
P.O. Box 299002 Lewisville, TX 75029-9002

City of Lewisville Utility Account #: _____

Name of Account Holder: _____

Phone Number: _____

Installation Address: _____ Zip: _____

Email: _____ (By providing your email address, you are consenting to its release pursuant to the Texas Public Information Act and consenting to be added to the Lewisville Water Conservation e-mail list.)

Year house was built: _____ Old Washing Machine Make/Model (if applicable): _____

New Washing Machine Name & Model Number**: _____

**Qualifying washing machine must be on the approved list which can be found on the [City of Lewisville website](#).

I have read, understand, and agree to the following:

- I understand my old low water efficiency washing machine (if applicable) must be disposed of in accordance with all laws.
- I understand when my application is processed a representative from the City of Lewisville may contact me to verify the installation of my new high efficiency washing machine before my credit is issued.
- In accepting this credit, I acknowledge that the City of Lewisville is in no way responsible for the condition of the plumbing on my side of the meter, now or in the future.
- I understand that qualifying items are selected on the basis of water efficiency only. The City of Lewisville does not endorse specific brands, products, or dealers nor does it guarantee materials, workmanship, performance, or durability of the qualifying items.
- Once processing is complete and the credit is approved, a corresponding credit will appear on my utility bill.
- I understand the City reserves the right to change program eligibility or end the program at any time without notice.
- I certify that the information on this application is true and correct to the best of my knowledge.

Applicant Signature: _____ Date: _____

City Use Only Date received _____ Processed _____
Application # _____ Date Credit Issued _____