



Your 2015 Drinking Water Quality Report

Your Drinking Water Meets or Exceeds All Federal Drinking Water Requirements

This report is a summary of the quality of water that the City of Lewisville provides our customers. The report contains information and data compiled throughout 2015 from the most recent U.S. Environmental Protection Agency (EPA) required tests. This report also includes information about what your drinking water contained; where it came from; how it was treated, and general sources of contamination. Lewisville's water system is a "Superior" rated water system which is the highest rating of the Texas Commission on Environmental Quality.

All Drinking Water May Contain Contaminants

When drinking water meets federal standards, there may not be any health based benefits to purchasing bottled water or point of service devices. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline 800.426.4791.

Special Notice

You may be more vulnerable than the general population to certain microbial contaminants such as Cryptosporidium, in drinking water. Infants, some elderly or immunocompromised persons such as those undergoing chemotherapy for cancer; those who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care provider. Since 1998, the City of Lewisville has monitored for Cryptosporidium, a microbial parasite that may be commonly found in surface water. Cryptosporidium may come from animal and human feces in the watershed. Cryptosporidium has never been detected in either the untreated nor treated drinking water. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline at 800.426.4791.

Inorganic Contaminants

Year	Contaminant	Unit	MCL	MCLG	Avg. Level	Min. Level	Max. Level	Major Sources	Violation
2015	Arsenic	ppb	10	0	1.51	<0.7	4.5	Erosion of natural deposits; runoff from orchards, runoff from glass & electronics production wastes	No
2015	Barium	ppm	2	2	0.025	0.013	0.041	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	No
2015	Chromium	ppb	100	100	1.87	0.78	5.60	Discharge from steel and pulp mills; erosion of natural deposits	No
2015	Fluoride	ppm	4	4	0.49	0.29	0.57	Water additive which promotes strong teeth; erosion of natural deposits; discharge from fertilizer and aluminum factories	No
2015	Nitrate	ppm	10	10	1.30	0.304	2.08	Runoff from fertilizer use; leaking from septic tanks, sewage; erosion of natural deposits	No
2015	Selenium	ppb	50	50	1.54	<1	2.8	Discharge from petroleum refineries; erosion of natural deposits; discharge from mines	No
2015	Antimony	ppb	6	6	0.258	<0.2	0.32	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder	No

Radioactive Contaminants

2011	Beta Emitters	pCi/L*	50	0	5	<4.0	7.2	Decay of natural and man-made deposits	No
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Organic Contaminants

2015	Simazine	ppb	4	4	0.11	<0.05	0.30	Herbicide runoff	No
2015	Atrazine	ppb	3	3	0.17	<0.08	0.37	Runoff from herbicide used on row crops	No

Disinfection Byproducts

2015	TTHM's	ppb	80	None	25.8**	8.3	32.2	By-product of drinking water chlorination	No
2015	THAA5's	ppb	60	None	32.4**	8.1	21.3	By-product of drinking water chlorination	No

**LRAA - Locational Running Annual Average

Microbiological Contaminants

Year	Contaminant	Units	Highest Monthly % of Positive Samples	MCLG	Action Level	Major Sources	Violation
2015	Total Coliform	Found/Not Found	0.97%	0	≥5%	Naturally present in the environment	No

Important Information for Understanding the Water Quality Table

ACTION LEVEL – The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

MCL – The maximum contaminant level is the highest level of contaminant that is allowed in drinking water.

MCLG – The maximum contaminant level goal is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG’s allow for a margin of safety.

pCi/L – Pico-curies per liter is a measure of radioactivity in water *50pCi/L = 4 mrem/year

ppb – parts per billion or micrograms per liter
ppm – parts per million or milligrams per liter

MRDL - Maximum Residual Disinfectant Level

MRDLG - Maximum Residual Disinfectant Level Goal

TTHM – Total Trihalomethanes

HAA – Haloacetic Acids

Min - Minimum

Max – Maximum

Avg - Average

TOC – Total Organic Carbon, has no health effects; however, TOC provided a medium for the formation of disinfection by-products. These by-products include Trihalomethanes and Haloacetic acids. Drinking water containing these in excess of the ML may lead to adverse health effects, liver or kidney problems, or nervous system effects and may lead to an increased risk of getting cancer.

Secondary Constituents

Many constituents such as calcium, sodium, or iron which are often found in drinking water, can cause taste, color and odor problems. The taste and odor constituents are known as Secondary Constituents because they are not causes for health concerns. Secondary Constituents are regulated by the State of Texas, not the EPA. These constituents are reported in the table to the right to provide further information on your drinking water.

Constituent	Average Level
Aluminum	0.013 ppm
Bicarbonate	61.6 ppm
Chloride	38.7 ppm
Hardness	132 ppm
Manganese	1.92 ppb
Sodium	35.0 ppm
Sulfate	90.8 ppm
Total Alkalinity	61.6 ppm

Lead and Copper Reporting

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. This water supply is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline, or at www.epa.gov/safewater/lead. Below you will find the City of Lewisville’s monitoring for Lead and Copper.

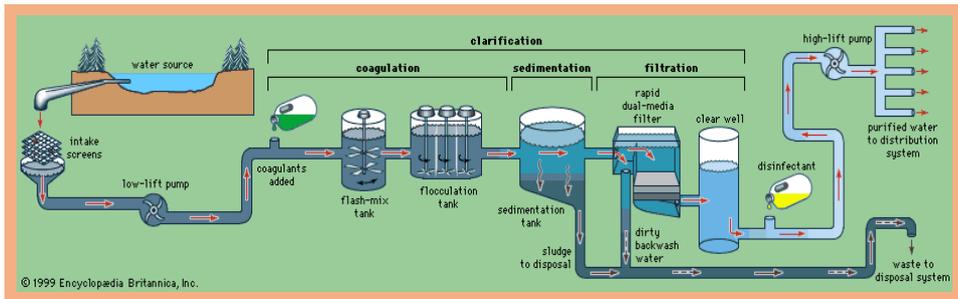
Year	Contaminant	Unit	90 th %	MCLG	Action Level	Sites Exceeding Action Level	Major Source	Violation
2015	Lead	ppb	3.1	0	15	0	Corrosion of household plumbing systems; erosion of natural deposits.	No
2015	Copper	ppm	0.64	1.3	1.3	0	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives.	No

Where Do We Get Our Water?

Our drinking water is pumped from Lake Lewisville, our surface water source, to our Water Treatment Plant for treatment prior to distribution to consumers. Treated drinking water is also purchased from Dallas Water Utilities.

The sources of drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and in some cases radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water before treatment include: microbes, inorganic contaminants, pesticides, herbicides, radioactive contaminants, and organic chemical contaminants.

A Source Water Susceptibility Assessment for our drinking water source is currently being updated by the Texas Commission on Environmental Quality. This information describes the susceptibility and types of constituents that may come into contact with your drinking water source based on human activities and natural conditions. The information contained in the assessment allows us to focus our source water protection strategies. Some of this source water assessment information will be available on the Texas Drinking Water Watch at www.tceq.state.tx.us/DWW.



The Drinking Water Treatment Process

Drinking water purification is the process that removes contaminants from untreated water through a number of treatment steps to produce drinking water. Substances removed during the process may include particles of sand, minerals such as sulfur and iron, suspended particles of organic matter, microorganisms and viruses, and man-made chemical pollutants.

Untreated water is treated through a series of purification steps. As the untreated water enters the treatment plant, chemicals such as chlorine and ammonia are added to the water. Seasonally, carbon may be added to assist in the control of taste and odor.

Coagulation and Flocculation are the processes which remove any turbidity or color from the water with the use of chemical coagulants ferric sulfate and polymer. Lime is then added to correct the pH of the water. Particles in the water begin to form a floc, which then settles to the bottom of the clarifier tank and is removed.



The clarified water is then separated from fine sediments in the water by Filtration. The filters remove any remaining suspended particles in the water. The treated water is then disinfected and stored in water storage tanks that allow time for the chemicals to mix throughout the water.

Drinking water is then pumped into the distribution system through a series of pipe networks which distribute water to customers throughout the city. Elevated storage tanks provide additional storage and supply pressure to the distribution system. The City of Lewisville’s Water Production Plant is capable of producing 20 million gallons of treated water each day. Both State and Federal regulations dictate the standards for drinking water quality. These standards require minimum and maximum set points for contaminants and the inclusion of control elements that ensure the production of safe drinking water.



Treatment Requirements

Year	Contaminant	Units	MRDL	MRDLG	Avg Level	Min Level	Max Level	Major Sources	Violation
2015	Chloramines	ppm	4	4	2.5	1.7	3.0	Water additive used to control microbes	No
Year	Contaminant	Units	Action Level	Highest Single Measure	Lowest Monthly % Samples Meeting Limits		Major Sources	Violation	
2015	Turbidity	NTU	0.3	0.80	99.3%		Soil Runoff	No	
Year	Contaminant	Units	MCL	Avg	Range	Major Sources		Violation	
2015	TOC Removal	L/mg-m	≤2% Avg. SUVA	1.86	1.37-2.41	Total Organic Carbon is naturally present in the environment		No	

NTU – Nephelometric Turbidity Units. Turbidity has no health effects; however, it can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

L/mg-m – Liters per milligram meter

Bacteriological Sample Collection and Analysis

The City of Lewisville collects and analyzes a minimum of 100 samples each month throughout the city’s water system. The samples are collected and analyzed following the Texas Commission on Environmental Quality guidelines and methods. These samples are analyzed for Total Coliform, an indicator of contamination in the drinking water, as well as many other contaminants. The City of Lewisville has not had any violations of drinking water standards.



Unregulated Contaminants

Unregulated contaminants are those for which the EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring in drinking water is to assist the EPA in determining the occurrence of unregulated contaminants and whether future regulation is warranted. There is no maximum contaminant level for these chemicals at the entry point to the distribution system. The City of Lewisville has participated in gathering data under the Unregulated Contaminant Monitoring Rule 2 and Rule 3; any unregulated contaminants detected are reported in the following table. For more information and data visit water.epa.gov/lawsregs/rulesregs/sdwa/ucmr/index.cfm, or call the Safe Drinking Water Hotline at 800.426.4791.

Year or Range	Contaminant	Avg Level	Min Level	Max Level	Units	Source of Contamination
2015	Chloroform	11.09	2.3	20.9	ppb	Byproduct of drinking water disinfection
2015	Bromoform	1.01	<1	1.26	ppb	Byproduct of drinking water disinfection
2015	Bromodichloromethane	5.91	1.47	10.2	ppb	Byproduct of drinking water disinfection
2015	Dibromochloromethane	2.38	<1	4.63	ppb	Byproduct of drinking water disinfection
2015	Chromium Total	0.42	0.22	0.57	ppb	Discharge from steel and pulp mills, erosion of natural deposits.
2015	Molybdenum	2.3	2.3	2.4	ppb	Naturally-occurring element and is commonly used as molybdenum trioxide as a chemical reagent.
2015	Strontium	286	246	349	ppb	Naturally-occurring element used as strontium carbonate in pyrotechnics, in steel production, as a catalyst and as a lead scavenger.
2015	Vanadium	0.21	0.20	0.23	ppb	Naturally-occurring element commonly used as vanadium pentoxide in the production of other substances and as a catalyst.
2015	Chromium 6	0.22	0.06	0.37	ppb	Naturally-occurring element; used in making steel and other alloys; used for chrome plating, dyes, pigments, leather tanning, and wood preservation.
2015	1,4 Dioxane	0.072	<0.07	0.074	ppb	Used as a solvent or solvent stabilizer in the manufacture and processing of paper, cotton, textile products, automotive coolant, cosmetics, and shampoos.

The City of Lewisville is also working to conserve and save water. Our total water loss for 2015 was 8%, or 350,860,684 gallons, based on required system evaluation conducted for calendar year 2015. The City's Conservation Plan Target of 140 Gallons per Capita Day (GPCD) was achieved this past year with a Total GPCD of 127.



WATER CONSERVATION TIPS

Willie Water Says: “EVERY.....

Dispose of organic waste by composting instead of using the garbage disposal.

Roots need shade! Keep grass 2-3 inches tall. Taller grass blades hold moisture and slow down evaporation.

Optimize water usage by using high efficiency appliances. Only run the appliance with full loads, including laundry and the dishwasher.

Point out leaks and get them fixed quickly. A single leak can represent thousands of gallons of water lost.

Covering your pool will reduce evaporation and require less filling. Fill manually and do not overfill.

Only water landscape early in the morning or after sunset to minimize evaporation.

Use a drip irrigation system for bedded plants, tree, and shrubs.

Native plants are more suited to the climate and require less water, fertilizer, and pesticides.

Turn off the water when brushing teeth or shaving. Hundreds of gallons can be lost when the water is left running.

SAVE WATER! The planet only has the same amount of water as millions of years ago. By conserving, we are ensuring future generation’s water quality.

HELP SAVE  TEXAS WATER!

Year-Round Outdoor Watering Restrictions

May 1 - Sept. 30: No watering between 10 a.m. - 6 p.m. for ALL users

STAGE 1: Water Watch

- Even # addresses water Tuesday & Saturday (Addresses ending in 0, 2, 4, 6, 8 or no number)
- Odd # addresses water Wednesday & Sunday (Addresses ending in 1, 3, 5, 7, 9)
- Commercial/Multi-Family water Monday & Thursday
- Drip irrigation, hand-watering & soaker hoses may water any day at any time

STAGE 2: Water Emergency

- Even # addresses water Tuesday only
- Odd # addresses water Wednesday only
- Commercial/Multi-Family water Thursday only
- Foundations may be watered with a soaker or handheld hose on the same day as landscape watering

STAGE 3: Water Crisis

- All landscape watering is prohibited

For more Water Conservation information visit the City of Lewisville’s website at cityoflewisville.com.

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Your 2015 Water Quality Report Su 2015 Informe de la Calidad del Agua



If you have questions on the quality of your water, would like information on source water protection and how you can become involved in the public participation process, please contact the Department of Public Services at 972.219.3504 or visit our website at cityoflewisville.com.

Este reportado incluye informaci3n importante acerca de su agua potable. Si usted tiene preguntas sobre la calidad de agua, 3 quisiera m1s informaci3n sobre la protecci3n del origen del agua, y quiere usted participar en el proceso p1blico. Por favor hable al Departamento de Servicios P1blicos al 972.219.3504 o vaya a cityoflewisville.com.