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ARTICLE II. - RESIDENTIAL CUSTOMER RESPONSIBILITIES

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Sec. 12-21. - Service.

Residential customers shall establish service at the same time the customer's water account is established. Residents shall pay a deposit as outlined in section 2-201, fees, for solid waste and recycling collection services prior to the beginning of services. Residential customers are required to make full payment for solid waste and recycling services at the time of payment for water and sewer services. No partial payments for solid waste or recycling services will be allowed.

If residential water or sewer service is not available or not provided, the residential solid waste customer shall contact the city's customer service division at 151 West Church Street to arrange for solid waste and recycling services and post a deposit as outlined in section 2-201, fees, prior to the beginning of such services.

(Ord. No. 3202-04-2005, § 4, 4-18-05)

Sec. 12-22. - Setout requirements and prohibitions.

- (a) Residents are prohibited from setting out any solid waste that is generated from a nonresidential source to be collected as residential solid waste.
- (b) No appliances set out for bulky waste collection shall contain any hazardous materials of any kind. Appliances that contain or have contained Freon, PCB, or other liquid or gaseous compounds and which are set out for bulky waste collection must have the Freon, PCB, or other liquid or gaseous compounds removed by a certified technician and be tagged by certified technician as being free of Freon, PCB, or other liquid or gaseous compounds.
- (c) No hazardous waste, special waste (as defined by state or federal regulations), untreated medical waste, soil, dirt, rock, sand, or concrete shall be set out for residential collection at curbside or alley collection locations.
- (d) Residents may not set out on any single collection day an amount of waste for regular trash collection or bulky waste collection that exceeds what will fit in the bed of a standard size one ton pickup truck. Individual bundles shall not exceed 50 pounds in weight. Containerized materials must be in acceptable containers as defined herein.
- (e) Brush or yard waste placed for collection must be cut and bundled, and such bundles shall not exceed four feet in length and 50 pounds in weight. Brush shall not be over four inches in

diameter. No stumps, roots, shrubs with intact root balls, or treated wood may be set out for residential collection services. Yard waste generated from a residential service unit by a commercial enterprise or service provider may be placed out for collection at the collection point for that residential service unit provided such waste does not exceed the size limitations identified herein. Yard waste generated offsite may not be set out for residential collection.

- (f) Animal carcasses shall not be placed in containers or at collection points for residential collection services. Residents shall contact the city's Animal Control Division for proper disposal of animal carcasses.

(Ord. No. 3202-04-2005, § 4, 4-18-05)

Sec. 12-23. - Residential collection schedules.

Collections schedules for residential solid waste and recycling services shall be determined by the city and the franchisee. Residential customers shall contact the franchisee to obtain information regarding service schedules.

- (1) All solid waste and recyclable materials shall be placed at the designated collection area (curbside or alley as determined appropriate by the city) by 7:00 a.m. on the day of the collection.
- (2) Collection containers shall not be set out for collection more than 24 hours prior to the collection date and shall be removed from the collection point within 24 hours of collection date.
- (3) Bulky waste may be set out for collection after arrangements have been made with the franchisee.
- (4) Complaints regarding missed collections shall be reported directly to the franchisee as soon as the missed collection is discovered.

(Ord. No. 3202-04-2005, § 4, 4-18-05)

Sec. 12-24. - Residential containers.

- (a) All materials shall be placed in acceptable containers as defined herein, and shall be placed in such containers in such a way as to prevent littering or spilling of materials onto public areas or neighboring sites.
- (b) Placement of the solid waste or recycling container shall be at the edge of the street or alley without interfering with or endangering the movement of vehicles or pedestrian traffic or blocking vehicle or pedestrian line of sight.
- (c) Residents may not set out containers for solid waste that, when filled with waste, weigh more than 50 pounds.
- (d) Recycling containers are strictly for the collection of acceptable recyclable materials as determined by the city. All recyclable materials must be placed within the container.
- (e) A person commits an offense if he damages any solid waste or recycling container owned by the city.
- (f) Residents shall not remove city-owned containers from the address to which the container is assigned.
- (g) Residents shall report missing or damaged city-owned carts to the city as soon as resident becomes aware of such loss or damage.

(Ord. No. 3202-04-2005, § 4, 4-18-05)

Sec. 12-25. - Residential construction and demolition material.

- (a) Construction and demolition material that results from construction, remodeling, repairing, or destruction of a residential service unit shall not be subject to the franchise agreement if collected and transported via pickup truck, pickup truck and trailer(s), dump truck(s), dump truck and trailer(s), trailer(s), semi tractor and trailer(s), or any combination of these. Any roll-off, frontload, or other containerized unit used to collect, hold, or transport construction and demolition waste shall be those owned and operated by the franchisee.
- (b) All residential construction and demolition waste shall be disposed at the DFW landfill located at 1601 Railroad Avenue regardless of the method of transport unless the construction and demolition waste is delivered to a recycling facility. Proof of delivery of these materials to such recycling facility must be made available to the city upon request. Residents may use their two free landfill privileges as defined herein to dispose of residential construction and demolition waste, but the volume of materials shall be limited to the equivalent of one pickup and trailer load per visit.
- (c) Residential construction and demolition materials are prohibited from being set out for residential collection services, except that miscellaneous small construction related materials and fencing materials from a residential construction and demolition project may be set out as residential solid waste or bulky waste if the setout complies with the size and volume requirements as defined herein.

(Ord. No. 3202-04-2005, § 4, 4-18-05)

Sec. 12-26. - Landfill privileges.

- (a) Residential customers are provided two free landfill privileges per month at DFW landfill located at 1601 Railroad Avenue. Residents may not use such free landfill privileges to dispose of any solid waste resulting from commercial activity by the resident.
- (b) Residents must provide a valid driver's license and water bill dated within the preceding 60 days with the same address to use free landfill privileges. Tenants of apartments and townhomes must present a valid driver's license and a current rent receipt or a letter from the property manager dated within the last 60 days identifying the property address and indicating the individual is a resident of the property in order to utilize the free landfill privileges.
- (c) All loads must be covered to prevent littering of waste enroute to the landfill. Uncovered loads will result in an additional gate fee.

(Ord. No. 3202-04-2005, § 4, 4-18-05)

Secs. 12-27—12-40. - Reserved.